



## **Terms and conditions for the Visa We Accept Cross Border (International) Promotion in Botswana**

- Please read the below Terms and Conditions carefully.
- By participating in this Promotion, you agree to comply with the Terms and Conditions set out below. If you do not agree with these Terms and Conditions, please do not participate in this Promotion.
- The Visa Promotion (“**Promotion**”) is presented by Visa International Service Association with registration number 802339 and/or its agency/s. All Participants during the term of this Promotion agree to be bound by the following Terms and Conditions:

### **1. Duration of Promotion**

- This Promotion will run from 25 March until 31 May 2025 at 23h59 CAT time zone (“the Promotion Period”) and is open to all eligible Botswana based residents who are VISA cardholders in Botswana and are 18 years or older and have a valid passport (with no less than 6 months until expiry date).
- Competition winners must be eligible to travel internationally. Competition winners must be willing to share contact details and a copy of their passport details to Visa for travel requirements.

### **2. To enter the Promotion, participants must:**

- Pay with your Visa card 6 times or more when making international payments to stand a chance to win an all-expenses paid trip for two to Cape Town
- or
- Gift cards/Vouchers (Spotify Premium Gift Cards, Amazon Gift Cards, Zara Gift Cards and Uber Black Gift Cards)
  - The selected gift vouchers are all valid for a period of a year upon purchase and are not redeemable in Botswana



### 3. The prize for the Promotion

- Participants will stand a chance to win an all-expenses paid trip for two to Cape Town or gift cards/vouchers (Spotify Premium Gift Cards, Amazon Gift Cards, Zara Gift Cards and Uber Black Gift Cards)

#### 3.1. Cape Town trip - The package for two (2) includes:

- Flights to and from Gaborone to Cape Town South Africa
- Hotel accommodation (3 day, 2 night)
- Airport transfers
- Daily breakfast
- Shopping vouchers
- Wine tour
- A curated dining experience

#### The package excludes:

- Any meal, event and/or activity outside of the scheduled program itinerary
- Hotel incidentals (e.g., phone, mini-bar, laundry, etc.)
- Any applicable taxes

### 4. Winner's selection methodology:

- The prize winner ("**Winner**") will be drawn on the 20th June 2025 through a randomizer.
- The winner will receive a call by their respective bank to inform them that they have won a voucher or a trip to Cape Town.
- The details of the winner will be sent to The Dialogue Group agency who will get in touch with the Winner to fulfil the prize, and co-ordinate the trip to Cape Town.
- The winner's travel companion will be requested to accept Visa's terms and conditions.

### 5. Publication of winners, acceptance and delivery of Prize(s)



- The Prize will be delivered to the Winner (and the Winner's travel companion) once all required details have been shared. Delivery will be dispatched, and courier representative will be required to take a picture of the Winner (and the Winner's travel companion) with the prize as proof of delivery. Prize delivery costs will be borne from the agency.
- All risk in and to the Prize shall automatically pass onto the Winner immediately upon receiving their prize, where after the Winner shall be solely liable (and responsible) for all kinds of risks associated with ownership of the Prize, including (without limitation) the risk of loss and/or damage to the Prize
- The use and enjoyment of the Prize post transfer to the Winner shall be done at the Winner's instance and peril. VISA shall not be liable for any damages and/or losses sustained, post registration of transfer into the Winner's names. The Winner therefore fully indemnifies VISA against any costs and/or fees (including legal costs on an attorney and own client scale) which the Winner may incur, because of such loss and/or damage.
- VISA reserves the right upon seeking approval from Gambling Authority to conduct a redraw should it, for any reason whatsoever, and after several attempts to reach the initial winner on their telephone number (Call & Text) and email prove futile, hold the prize for 3x months and submit evidence to gambling authority of the steps taken to contact the winner. In such circumstances, the entrants irrevocably waive their rights to the Prize, should VISA fail to reach the Winner in the circumstances contemplated herein.
- Prior to making any changes to the competition, the Gambling Authority will be notified before changes are made.
- VISA reserves the right at its discretion to conduct a redraw should it, for any reason whatsoever, and after three (3) attempts within 48 hours, prove futile to reach the initial winner on their telephone number. In such circumstances, the entrants irrevocably waive their rights to the Prize, should VISA fail to reach the Winner in the circumstances contemplated herein.
- Travel period has to be fulfilled between July 2025 and November 2025.

## 6. Independent auditing

- Visa shall appoint an internal auditor (as the case may be) for this Promotion. Visa reserve the right to appoint external auditors in their sole discretion and for any reason whatsoever.
- Auditing will be conducted by Visa legal, via Teams online, and recorded.

## 7. Additional rules for the Promotion



- Participation in this Promotion is free with no Promotional costs incurred.
- Entry validation will be verified by confirming that the participant has followed the entry mechanic correctly have paid with their Visa card 6 times or more during the campaign period 15 March 2025 until 31 May 2025.
- No cash or other alternatives can be offered as a substitution (in whole or part) in lieu of specific prizes, and the prizes are non-transferable.
- Entry is not open to any director, member, partner, employee, agent of, consultant to, lessee of, sub-lessee of, (employee of such lessee/sub-lessee), spouse of or anyone associated with or affiliated to Visa.
- Visa's decision is final and no further queries or disputes about the results will be entertained.
- Should the main prize winner not be contactable, Visa reserves the right to draw a second winner for the purposes of prize fulfilment
- The participating banks in Botswana for this Promotion are First National Bank, First Capital Bank, Bank Gaborone, Standard Chartered, Access Bank, ABSA Botswana, Botswana Building Society Bank Limited, Botswana Savings Bank and Stanbic Bank Botswana Limited. Each bank will provide their list of eligible customers who entered the competition with VISA.

**8.** The Winner accepts the Prize at his/her own risk and VISA will not be liable for any costs incurred by the Winner in claiming their Prize. Visa cannot be held responsible for any accident, injury, or loss of property experienced because of winning, accepting and/or utilizing prizes won.

**9.** All Participants and the Winners, as the case may be, indemnify Visa, their advertising agencies, advisers, nominated agents, suppliers and its affiliates and/or associated companies against any and all claims of any nature whatsoever arising out of and/or from their participation in any way howsoever in this promotional competition as a result of any act or omission, otherwise on the part of Visa and/or use of the Prizes, except for damages and/or losses caused by Visa's gross negligence, willful misconduct, or fraudulent misrepresentation.

**10.** If required as a result of changes in legislation or if deemed necessary for any other reason, VISA reserves the right to terminate this competition immediately and without notice. In the event of such termination, all participants agree to waive any rights that they may have in terms of this competition and acknowledge that they will have no recourse against VISA, their agents and/or promoters.