



Terms and Conditions for the Visa Olympics Campaign (the “Promotion”) in Mozambique

1. Please carefully read the Terms and Conditions below. By participating in this Promotion, you agree to abide by the established Terms and Conditions. If you do not agree to these Terms and Conditions, please do not participate in this Promotion.
2. The Visa Promotion (“Promotion”) is presented by Visa International Service Association with registration number 802339 and/or its agencies (“Organizer”). All Participants during the period of this Promotion agree to follow the following Terms and Conditions:
3. This Promotion will take place from March 14, 2024, to May 31, 2024, at 23:59 (“the Promotion Period”) and is open to all eligible residents in Mozambique who are VISA cardholders and are 18 years or older.
4. Competition winners must possess a valid passport from Mozambique (with a validity period of at least 6 months).
5. Competition winners must be eligible for international travel.
6. Competition winners must be fully vaccinated.
7. Competition winners must be willing to share contact details and a copy of passport details with VISA for travel requirements.
8. Participants who use their VISA cards during the promotional period will be automatically entered into the Promotion when paying with the VISA card in international transactions.
9. Use your VISA card 5 times or more in international transactions for a chance to win.
10. Campaign Mechanics:

Make five or more international payments with your Visa card and stand a chance to win a trip to the Paris 2024 Olympics. And also, other fantastic prizes such as:

 - Smartwatch
 - 1 year of paid gym membership
 - Prepaid cards
11. The grand prize winner selected will stay in Paris, France, for 3 nights, scheduled from 28th June 2024, to 31st July 2024.
12. These winners will be selected through a random draw by the participating banks that will provide us with all the names of the customers who participated in the competition.

13. Activation Point Mechanics:

Three brand ambassadors will be present at each location, engaging and informing the public about the campaign mechanics and the grand prize. To increase brand visibility and generate more excitement, we will install an innovative activation booth focused on The Olympic Games sports at each location, where promoters will have instant brand prizes. They will invite the public to participate in a spinning wheel game, where we will have some interactive games with participants about the Olympics and win instant prizes.

14. Activities at the activation points:

To win instant prizes, participants must spin the roulette, which will stop at one of the following challenges:

- Juggle the ball for 1 minute;
- Spin the ball for 1 minute with one of their fingers;
- 1-minute plank challenge;
- Throw the ball to the basketball net;
- Quiz: Correctly answer a question about the Olympics.

15. Regular activation prizes:

- Workout armband
- Water dispenser
- Workout mat
- Tote bags
- T-shirts
- Caps

- Regular activation prizes valued at P13,237.98 across all locations.

16. Automatically eligible participants will have the chance to win:

- Flights from Gaborone to Paris, France (round trip) with an approximate value of P20,869.57.

17. Travel package for two (2) includes:

- Air tickets
- Visas
- Vaccines (if required)
- 3 nights hotel accommodation
- Airport transfers in Paris
- Daily breakfast

- Transportation to all activities and destinations around the city
- P2,000.00 pocket money for expenses
- Visa Everywhere Lounge
- Visa concierge located at the hotel.
- Any applicable taxes

The package excludes:

- Any meal, event, and/or activity outside the scheduled itinerary
- Extra expenses at the hotel (e.g., phone, minibar, laundry, etc.)

18. Merchandising packages consist of:

- White t-shirts
- Water bottles
- Caps
- Bags
- Sports Armband
- Training Mat

19. Participation in this Promotion is free, with no promotional costs incurred.

20. Participants may enter as many times as they wish. Validation of entry will be verified by accessing the participant's transaction information through the VISA database.

21. Once eligible transactions are selected, the participating bank will contact the winner to obtain consent to share the winner's first name, last name, contact details, and physical address with VISA and its agency partner for the prize to be sent directly to the winner. Zwela's role will be to coordinate the draws (facilitated by the auditor) and deliver the prizes to the winners.

- The participating banks in this Promotion are 1. Cooperativa De Poupanca E Credito, S.C.R.L 2. Banco Internacional De Moçambique 3. Banco Societe Generale Mocambique 4. Banco Comercial e de Investimentos Sarl 5. Ecobank Mozambique 6. Moza Banco 7. Access Bank Mozambique 8. Standard Bank Sarl 9. First Capital Bank 10. FNB Moçambique 11. Nedbank Moçambique, 12. United Bank for Africa Moçambique 13. ABSA Bank Moçambique. VISA will provide the list of eligible customers who entered the competition with VISA.
- VISA will then share the list of customer card numbers who participated in the competition with the agency, Zwela Mozambique.
- Once the agency has the list of names, it will add all names to a randomizer called 'SISLOG,' where it will draw names and select two campaign winners.

- With the randomizer, upon entering the site, it will ask us to input numbers according to the list of participants we received from the banks in total. From there, the page will lead us to an option that allows us to conduct a live draw. Upon clicking the 'draw' option, it will randomize all entries and select the first winner and store it on its site.
- We will then conduct a second draw to select the second winner. By clicking on the 'draw' option, the randomizer will conduct the second draw to select the second winner, and once that second winner is selected, it will store it on the site, and this will be done for the screening of all winners.
- The drawn numbers will not be included in subsequent draws, as the option to not execute the same entry again will be selected.
- A Gaming Inspectorate auditor will be present when the agency enters the data into the randomizer to ensure that all numbers received from the banks are indeed entered into the randomizer. Once all data is entered, the auditor will also be present during the draw to ensure it runs smoothly and fairly.
- After the winners are selected, the agency will share the numbers with VISA, and VISA will send the numbers to the banks. The banks will then contact the winner, and Zwela Mozambique will coordinate the prize delivery and travel planning. The selected winner will stay in Paris, France, for 4 days, scheduled from June 28th June 2024, to 01st July 2024.
- The promotion aims to increase the use of VISA cards and transactions for VISA customers at commercial banks in Mozambique.
- Key prize winners will be announced on June 16, 2024, in Maputo at the Zwela Mozambique offices, at 14:00.

Prizes

22. The prize will be delivered to the winner after completion of winner forms, which will be completed via email, text message, WhatsApp, or phone call. Winners will have 72 hours to fill out and return the winner form as soon as they receive it. All prize delivery costs will be borne by VISA.
23. All risk associated with the prize shall automatically transfer to the winner immediately upon signing the Visa travel package transfer form or the Visa package to the winner, after which the winner shall be solely responsible for all risks associated with owning the prize, including (without limitation) the risk of loss and/or damage to the prize.
24. The use and enjoyment of the prize after transfer to the winner will be the sole responsibility and risk of the winner. VISA shall not be liable for any damages and/or losses suffered (including death), whether by negligence or otherwise, after registration of transfer to the winner's name. The winner



shall therefore fully indemnify VISA against any costs and/or fees (including legal costs on an attorney and own client scale) that the winner may incur, by reason of such loss and/or damage.

25. VISA reserves the right, at its discretion, to conduct a new draw if, for any reason and after three (3) attempts within 48 hours, it is impossible to contact the initial winner at the provided phone number. In these circumstances, participants irrevocably waive their rights to the prize, should VISA fail to contact the winner under the circumstances contemplated herein.
26. The judges' decision is final, and no correspondence will be entered into.
27. Provided you have given your consent to such (consent which you may withdraw at any time), VISA and participating banks in Mozambique may publish the name(s) of the winner(s) in any advertising, promotional material, or digital media for this competition and any other future competitions/promotions. Additionally, you will not be entitled to any compensation or payment in relation to the use of your first and last names. You shall have the right to withdraw your consent at any time, in accordance with applicable privacy laws.
28. Entry is not open to (i) any director, member, partner, employee, agent, consultant, tenant, sub-tenant (employee of such tenant/sub-tenant), or any person associated or affiliated with Visa.
29. Visa and/or the Visa agency partner will appoint an internal or external auditor (as applicable) for this competition. Visa and/or the Visa agency partner reserve the right to appoint external auditors at their sole discretion and for any reason whatsoever.

The audit will be conducted at the following office: Zwela Mozambique.

30. Entries that are obscure, illegible, sent via an incorrect entry mechanism, contain errors, or are from disqualified persons will be considered invalid. Technical failures leading to the invalidation or non-receipt of any entry in the promotional competition shall not be the responsibility of Visa and the participating bank, and Visa and the participating bank shall not be responsible for technical errors.
31. All participants and winners, as the case may be, indemnify Visa and the participating bank, their advertising agencies, consultants, appointed agents, suppliers, and their affiliates and/or associated companies against any claims of any nature arising out of and/or in connection with their participation in any way in this promotional competition (including, as a result of any act or omission, whether by negligence, misrepresentation, misconduct, or otherwise on the part of Visa and the participating bank and/or use of the prizes).
32. For any inquiries regarding this competition, please contact your participating bank for more information.
33. If necessary due to changes in legislation or deemed necessary for any other reason, Visa reserves the right to terminate this competition, with the consent of the Gambling Authority. In the event of



such termination, all participants agree to waive any rights they may have in relation to this competition and acknowledge that they will have no recourse against Visa and/or the bank, its agents, and/or promoters.

34. In case of disqualification, or if the winner does not claim the prize within 30 days from the date of publication of the results, the prize will be considered abandoned and will revert to the State, in accordance with the law on Social Games and Amusements (law 9/2012 of February 8th).
35. The specifications of the prizes, including, among others, the brand, model, and value, are defined according to the criteria of the Promoter and cannot be negotiated or altered.
36. Participation in this promotion, notably through the use of the VISA card, implies full acceptance of these regulations.
37. Entries will only be accepted if they comply with all the instructions provided in these general conditions.
38. The Promoter may refuse to deliver the prize if any irregularity or fraudulent activity is detected.
39. Prizes are non-transferable, non-negotiable, or convertible into cash.